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# HARIHAR CMC

## Public Grievance & Redressal Form



eGovern  
www.egovernments.org

Receipt Number :

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### Complaining Person's Details - Print (bold letters) or type

<b>1</b> First/Given Name	<b>2</b> Middle Name/Initials	<b>3</b> Last/Surname
<b>4</b> Street Address		<b>5</b> Pin code
<b>6</b> Telephone Number	<b>7</b> Mobile Phone Number	<b>8</b> Email Address

### Complaint Details

**9** Complaint Ward - Circle a ward where your complaint is located (Example: **26** - Ward Number 26)

No	Ward Name	No	Ward Name	No	Ward Name	No	Ward Name	No	Ward Name
1		2		3		4		5	
6		7		8		9		10	
11		12		13		14		15	
16		17		18		19		20	
21		22		23		24		25	
26		27		28		29		30	
31									

**10** Complaint Title:

**11** Complaint Location:

**12** Details of Complaint: (maximum 200 words )

13 Complaint Type – Circle one of the complaints below (Example - **E7**- Pot holes fill up )

Engineering Section	Health	General Administration	Revenue
EN1-Unauthorized / illegal construction EN2-Violation of Building Bye-Laws EN3-Encroachment of private property EN4-Building license/plan sanction EN5-Road Repairs EN6-Asphalting of Roads EN7-Pot holes fill up EN8-Const/Repair of storm water drains EN9-De-silting of storm water drains EN10-Covering of Storm water drains above 4 ft. width EN11-Parking Issue EN12-Roadside parking EN13-Parking lot development EN14-Multi-level parking EN15-Illegal Parking EN16-Street Light Installation EN17-Change type of installation EN18-Street Light not working EN19- Booking of Park/Community Hall EN20-Water pipes leaking EN21-Water Supply not come EN22-Illegal water connection EN23-Poor Quality of water supply EN24-Water supply by tanker not adequate/not being done properly EN25-UGD leaking/choked EN26-No connections for UGD EN27-Irregular timings of water supply EN28-Illegal connections for UGD EN29-Illegal draining of sewage to public drains, open sites etc EN30-Soakpit filled up/not cleaned EN31-Poor quality of work EN32-Slow pace of work	HL1-Removal of garbage HL2-Cleaning of Roads HL3-Cleaning of vacant sites HL4-Water logging HL5-Sanitary land fill sites HL6-De-silting of road side drains HL7-Cleaning of storm water drains HL8-Removal of Construction debris and other debris HL9-Burning of Garbage HL10-Absenteesim of Sweepers HL11-Absenteesim of door to door garbage collector HL12-Non Cleaning of dustbins HL13-Nuisance by Garbage Tractors or Trucks HL14-Complaint against garbage/sweeping contractor HL15-Unauthorized restaurants HL16-Public Health/Dengue/Malaria/Gastro-enteritis HL17-Hospital related matters HL18-BioMedical Waste HL19-Issue of birth & death certificate HL20-Hearse works/Crematorium HL21-Cremation grounds HL22-Burial grounds HL23-Renewal of Factory licences HL24-Renewal of ad-hoc trade licences HL25-Mobile toilets HL26-Maintenance of Toilets	GA1-Implementing orders of Court GA2-Library GA3-Old Age Home GA4-Problem of RWAs GA5-Gymnasiums, sports complexes, swimming pool GA6-Pending cases GA7-Position of cases GA8-Action on case GA9-Embezzlement of Municipal Money GA10-Irregularities in purchase of stores/material GA11-Execution of work with substandard material GA12-Demand of Illegal gratification GA13-Bogus appointment of persons in ULB GA14-Allowing illegal activities by ULB Staff GA15-Revenue loss by ULB Staff GA16-Bogus passing of bills GA17-Allowing certain activities by ULB Staff without municipal licence GA18-Non execution of various works GA19-Loss of municipal record GA20-Illegal allotment of municipal properties GA21-SubStandard Work/Supply	RV1-Municipal Receipts including tax RV2-Mutation for Tax Purpose - Form III RV3-Vacancy Status RV4-Use Factor RV5-Rate of Tax RV6-Category RV7-Covered Area RV8-Market Value, Construction cost, Area of Building RV9-Tax Paid Form III not received RV10-Applied for Khata(MAR19) upto 2001-02. Not Got RV11-Advertising RV12-Sub-way advertising RV13-Over-bridge advertising RV14-Penalty and Removal of Unauthorised Advt. Boards
		<b>Community Affairs Dept</b>	<b>Veterinary Services</b>
		CS1-Slums CS2-Community Services CS3- Complaint/Input on SJSRY/ Urban Stree Shakti	VT1-Stray cattle VT2-Stray dogs VT3-Sale of meat and meat products VT4-Illegal slaughtering VT5-Monkey/Dog menace VT6-Slaughter House
		<b>Town Planning</b>	<b>Horticulture</b>
		TP1-Master Plan issue - including Zonal Regulation. TP2-Heritage zones TP3-Heritage building TP4-Heritage society TP5-Lay Out Plans TP6-Unauthorized colonies TP7-Sale of standard plans TP8-Unauthorized sale/construction in CA sites, parks etc	SN1-Development of parks SN2-Enroachment in parks SN3-Adopt park under MOU SN4-Water pumps in parks SN5-Nursery and parks SN6-Funds for parks SN7-RWAs & Parks
	<b>Education Section</b>		<b>Info Technology</b>
	ED1-Primary school education ED2-Transfer of Teachers ED3-Mid-day Meal Issue ED4-School Buildings ED5-Recognized schools ED6-Aided/Un-aided schools ED7-School text books ED8-School Uniforms		IT1-Working of PGR Module IT2- Working of PGR Centre IT3-Suggestions for e-governance  OTH-other complaint

If your complaint does not fall under one of the above Complaint types please specify

**14 Other Complaint**